

Sexual Health Tariffs

All I want from sexual health services is...

LSHP Sexual Health Forum - 7 December 2011

Overview of presentation

- Background
- Three wishes for Santa
- Summary

Background to tariff development

- London Sexual Health Needs Assessment and Service Mapping – Sex and our City (2008) :
 - Sexual Health ill health costs **£450m per year** - c5% of NHS budget in London
 - **Huge variation** in commissioning capacity, capability, funding, outcomes and access to services
 - Limited integration of SRH and no commissioning system to fund appropriately
- Innovation and service modernisation
 - Integrated and modernised services no adequate or straightforward funding system; combination of block contracts and GUM tariff
 - Innovation often funded by one off fixed term grants – mainstreaming difficult
- London Sexual Health Strategic Framework (2009) – **Set 5 standards to improve Sexual Health including,**
 - Commissioning integrated SRH
 - focus on increasing access to integrated services, LARC, and EC to reduce repeat abortion
 - To develop and implement tariffs

Problems with the current system

Problems for GU with current tariff

- Contraception work in GU unfunded
- Disincentive to see most complex patients
- Doesn't acknowledge the different case mix of different services

Problems for SRH with block contract

- Expansion of STI work not funded
- Disincentive to increase access and workload
- Disincentive to see most complex patients
- Doesn't support or incentivise service development

What do service users want

- Intensive work over 18 month period with 100+ service users
- Involved
 - Mapping their current experiences
 - Focus groups and workshops about what could be improved
 - Visits to other services and ‘design’ buildings
 - Followed up with mystery shopper evaluation on annual basis

In essence, people said they wanted a fast, efficient service in a pleasant environment delivered by well trained staff.

Ask Santa for 3 wishes to get the services people want and need...

Three wishes for Santa

What I want from sexual health services is

1. Choice

2. Well trained clinicians who can give me the best care

3. Friendly staff and a welcoming environment

Wish 1: Choice

- Responsive to local service user need
- Location
 - High street, visible and easy to find
 - Discrete and promoted effectively to those who need them
 - Non clinical and 'off-site' - sauna, college, youth club, school
- Open access
 - Confidential
 - Walk in and /or appointments available
 - Opening times to suit user and are consistent

Tariffs offer providers the opportunity to develop services in response to user need

Tariffs are setting independent and don't restrict opening times to 'core business hours'. Providers get paid the same wherever and whenever the service is provided

Wish 2: Highly trained clinicians, delivering the best care

- High quality care delivering the best outcomes – the most effective tests and contraceptive methods
- Staff that are trained to meet needs with as few a hand offs as possible
- One stop and integrated, offering a range of services under one roof

Tariffs allow for the development of integrated services

The tariff is built from fully costed care pathways that are based on published national guidance, expert opinion and agreed best practice

The tariffs allow for staff to be trained to the highest standard. The time required to remain up to date and current has been factored in; including course and conference fees

Time is allowed for people to 'sit in ' on consultations and learn on the job

Once staff are trained and signed off as competent there is nothing stopping them putting their skills into practice

Wish 3: Friendly staff and a welcoming environment

- Courteous and polite reception
- Help me feel welcome and at ease
- Health information readily available
- Pleasant environment

All pathways have 5 minutes for 'meet and greet'

Health promotion time and resources are built into all the pathways

The cost of running and maintaining facilities and estates is accounted for in the costs

Summary: Sexual Health Tariffs

- All sexual and reproductive healthcare activity has been mapped according to best practice and current clinical guidelines
- The (140+) pathways are grouped into currencies
- Each currency has a price (tariff)
- Sexual Health tariffs are
 - de-hosted – so the payment goes back to the PCT of residence
 - setting independent – the care can be delivered in any setting as the organisation delivering care gets paid
- The following principles underpin the work. The tariff prices:
 - are in the best interest of patients and public health ensuring open access is maintained
 - promote the integration of services (SRH/GUM)
 - provide value for money and are affordable
 - do not destabilise services/providers or PCTs
 - provide tariffs for SRH & integrated services that are robust

Summary: Benefits of tariffs

Better for Patients	Better for Commissioners	Better for Clinics
<ul style="list-style-type: none">• Better patient experience• One stop shops encouraged• Innovative service models can be developed• More responsive to local need• Improves choice - de-hosted• Site independent so services provided where patients want them	<ul style="list-style-type: none">• Transparency• De-hosted – only pay for your patients• Incentives for good practice• Compete on quality not cost• Improve public health• Streamlines funding arrangements especially for integrated providers	<ul style="list-style-type: none">• Best practice pathways have been costed• Rewards integration• Puts all providers on the same funding format• Minimises perverse incentives and unnecessary follow up – treatment is one payment regardless of number of visits• Site independent• De-hosted - allows for cross charging

Summary: Who has been involved?

- London Sexual Health Programme
- BASHH
- Faculty of SRH
- Commissioners
- Pathway Analytics
- Clinicians
- Managers
- IT companies
- HPA
- Department of Health
- National PBR team

What next?

- Cluster Commissioning intentions for 2012-13 – plan for April go live
- Shadow in progress
- All providers have uploaded and submitted data
- Financial impact assessment
- Transition plans to smooth impact
- Implement from April 2012

December 2011
 Check www.pathwayanalytics.com
 for updates

Sexual health currencies and prices

Currency	primary	additional
STI Intervention C	348.75	201.47
SRH Complex	197.71	173.24
Medical Gynaecology	142.24	124.96
Psychosex / Counselling	131.45	121.17
LARC Procedure	114.88	94.33
STI Intervention B	114.07	85.65
T5 HSV test	90.79	83.76
T4 Full screen	80.58	56.10
T6 Hepatitis Test	67.90	61.01
T3 Chlamydia, Gonorrhoea, Syphilis test	65.31	48.87
HIV test	51.62	27.91
SRH Standard	50.53	31.91
T2 Chlamydia and Gonorrhoea Test	44.87	28.44
STI intervention A	29.44	16.68
Supplementary currencies		
TT 3-site Chlamydia and Gonorrhoea test	49.86	49.86
Ultrasound	22.05	22.05
TS - Microscopy	14.93	14.93

Acknowledgements

Thanks to all the stakeholders who have participated in this work , given hours of their time, weekends and evenings to develop and scrutinise detailed pathways and costs

Particularly members of

- Steering group
- Contraception working group
- STI working group
- Information and Data working group
- Sexual health commissioners working group

More information available from

- London Sexual Health programme www.londonsexualhealth.org
- Email simon.mercer@londonscg.nhs.uk
- Pathway Analytics – www.pathwayanalytics.com
- Email – enquiries@pathwayanalytics.com